

As a leading beauty technology brand, Philips places the highest priority on the quality of their products. During routine quality checks, a small variation in a limited number of body attachments was identified that do not meet Philips stringent internal quality standards. While this **does not impact safe or intended use**, we want to proactively ensure our customers have the best possible experience.

For this Philips has set up a program to replace the body attachment of a limited number of Philips Lumea IPL devices, the BRI931, BRI932, BRI937 and BRI984 series. Only models produced between September 9th and November 6th 2025 are in scope.

The models can be identified via the product type number and production serial number that can be found on type plate on the back of the device. The products in scope are eligible for a body attachment replacement. [More information can be found on www.philips-ipl.infotip-rt.com].

If your product is in scope, you may continue using it normally following the Instructions for Use until the replacement attachment arrives. Once received, dispose of the old attachment in accordance with local recycling guidelines.

For the replacement program the following condition applies

- Consumer must comply with above mentioned instructions.
- Consumer declares disposal of the body attachment in accordance with local recycling guidelines.
- Upon registration of the product by consumer via registration website or contact center, a new body attachment will be sent to the consumer free of charge
- Products within the specified product type range and manufacturing period are in scope of the replacement action and can be registered
- Only if a product is in scope and registered correctly, consumer will receive a 50 USD Amazon voucher

For privacy T&C, please find them here <www.philips.com/privacynotice>